

Two-factor authentication (2FA) requires a second piece of information — a short-lived security code in this case — in addition to your password during the login process.

To set up your two-factor authentication

- Log into the Ariadne site as usual. You will be redirected to a configuration screen where you can set your two-factor up.
- Install an authenticator app such as 1Password, Authy, Google Authenticator, LastPass Authenticator, etc on your phone or computer.
- Scan the QR code presented on the screen using your authenticator app or manually enter the code that appears beneath it.
- Enter the code generated by your authenticator app onto the Ariadne site's screen and click "Confirm code". 2FA will not be enabled on your account until a valid code is entered.
- After successfully enabling 2FA, you will be taken to the Ariadne site. A valid security code from your authenticator will be required for all future logins.

To log in after two-factor authentication is set up

Log in with your username/password. You will be redirected to the Two-Factor Authentication screen.

On the Two-Factor Authentication screen, enter the code provided to you by your authenticator app. Note: you will not be able to access anything else on the site until the code is verified.

To reset your two-factor information

If you can log in:

- Go to your user profile screen.
- Click the "Reset 2FA" button at the top.
- Enter a valid code from your current authenticator app and click the button. If you run into any issue, see below.
- Once 2FA is reset, you will be redirected to the Two-Factor Authentication screen
- again. See instructions above on how to set up a two-factor. Also, remember to delete your previous Ariadne account from your authenticator app.